



CHU Sainte-Justine  
Le centre hospitalier  
universitaire mère-enfant

Pour l'amour des enfants

Université  
de Montréal



## Your looking for a family doctor?

## Your CISSS or CIUSSS can help you find one.

- **Regardless of your level of health**, you can use «le guichet d'accès pour la clientèle sans médecin de famille (**GACO**)» of your «centre intégré de santé et de services sociaux (**CISSS**) ou centre intégré universitaire de santé et de services sociaux (**CIUSSS**)» to **register onto a waiting list.**

### How to register?

The registration at **GACO** is **free** and **simple**.

Go to the **link below** and follow instructions;

<http://sante.gouv.qc.ca/programmes-et-mesures-daide/guichet-dacces-pour-la-clientele-sans-medecin-de-famille/>

Find the contact information for your territory waiting list with your **zip code** or **region**;  
Entrer your **zip code** or your **region** and press **start search**;  
Into a new window you will see the **name** and the **phone number** of the **GACO corresponding to your territory.**

**Call** to the indicated phone number **OR complete the online form on your CISSS/CIUSSS website.**

## Evaluating your application

- Your application will be evaluated and given priority according to the state of your health. It is **impossible** to determine exactly how long you will be on the waiting list.
- The wait time could vary depending on the availability of physicians in your region and the number of people registered on your territory waiting list.

### Emergency case

- **Critical health situation; dial 9-1-1**
- If you need to find a resource offering medical consultation without appointment; <http://sante.gouv.qc.ca/en/repertoire-ressources/consultations-medicales-sans-rendez-vous/>
- **Info-Santé 8-1-1** is a **free** and **confidential** telephone consultation service. It will promptly puts you in contact with a nurse in case of a **non-urgent health issue**. The service is available 24 hours a day, 365 days a year for yourself or your close family.

### You need help?

Send your questions at this adress:

[CCAR.hsj@ssss.gouv.qc.ca](mailto:CCAR.hsj@ssss.gouv.qc.ca)

Or call:

**514 345-4931 ext: 5694**

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# GACO

**G**uichet

d'**A**ccès pour la

**C**lientèle

**O**rpheline

**An easy way  
to register!**